



## EMC OnCall Nurse 24-Hour Work Injury Nurse Hotline

**844-322-4668**

EMC Insurance Companies and Medcor are working together to provide EMC OnCall Nurse, a 24-hour work injury nurse hotline, at no charge to our workers' compensation policyholders. EMC OnCall Nurse improves health outcomes for injured employees while reducing workers' compensation claims and costs.

### How It Works

With EMC OnCall Nurse, an injured employee and his/her supervisor can immediately contact a nurse any time, day or night. The injured employee speaks directly to a specially trained nurse who immediately assesses the injury and recommends the best course of action for the injured worker, or directs them to a qualified provider, if necessary. This proven process resolves many cases simply with first aid, avoiding unnecessary costs, claims and time away from work.

### Benefits to You

EMC OnCall Nurse can help:

- Free your supervisors from making medical decisions
- Avoid unnecessary doctor and/or emergency room visits, reducing medical only and lost time claims
- Send detailed Notice of Injury Reports immediately to you and EMC
- Direct the injured employee to your in-network preferred providers, if possible, in your state



### Benefits to Your Employees

- Employees receive immediate attention from skilled medical triage professionals, toll-free, 24/7
- A licensed nurse provides advice for first aid or self-treatment
- A licensed nurse can help identify potentially serious injuries and direct employees to appropriate care
- Translators are available for over 200 languages and dialects

### Commitment to Exceptional Claims Service

EMC is committed to offering the most proactive management services for your workers' compensation claims. In addition to EMC OnCall Nurse, we offer:

- Bill review
- Pharmacy management
- Access to additional cost-containment vendors

EMC's staff of nurses, medical consultants, case managers, return to work consultants and bill review specialists can help you manage medical costs and coordinate timely return to work.

For more information, contact your underwriter or marketing representative.

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